



## TERMS & CONDITIONS

### Product Warranty to the Original Purchaser

All Homestead Implements products carry a 12-month limited warranty against defects in materials and workmanship under normal use. This includes all components of each implement – including gearbox assemblies, PTO shafts, and hydraulic cylinders. The warranty does not cover components of the implements that are declared wear items. **This includes but is not limited to:** cutting edges, blades, tires, tines, hydraulic hoses, seals, slip clutches, and any other component of the implement that is used during normal operation.

This warranty becomes active upon the date of delivery. If a product or component fails during the warranty period, coverage is limited to repair by the manufacturer or replacement of the defective part, at the discretion of the manufacturer. This Warranty does not apply to any part or product which in Homestead Implements judgment appears to have been damaged through misuse, accident, or lack of proper maintenance or care. Misuse also specifically includes the buyer's failure to properly monitor and maintain correct oil levels, grease points, and driveline shafts.

The above warranties are valid only if the product: a) is assembled and installed according to manufacturer's specifications and instructions; b) has been properly maintained according to manufacturer's instructions; c) has not been altered by the addition or deletion of parts, or modified in any other manner; d) has not been subject to misuse, vandalism, negligence or damage by accident; e) buyer shall be required to provide the seller with prompt written notice and photo evidence if required; f) buyer shall comply with such instructions as the seller shall provide concerning the return of the defective product; g) product(s) has not been shipped outside the Continental U.S. prior to claim.

Homestead Implements warranties **do not cover:** a) vandalism; b) damage caused by incorrect assembly, installation or application (use); c) natural or man-made disasters; d) cosmetic changes in the product due to weathering, including paint fading or peeling; e) scratches, dents or marring caused by normal use or public exposure; f) damage caused by seasonal climatic differences or lack of proper maintenance; g) loss or damage due to personal transport or hauling; h) damage to components of the implement declared to be a wear-item.

Warranty claims must be filed within the Warranty period and must include a copy of the original invoice or purchase order. Furthermore, this Warranty should not be interpreted to render Homestead Implements liable for damages of any kind, direct, consequential, or to property. This Warranty does not extend to any expense or loss for labor, rental machinery, loss of crops, supplies, or for any other reason.

Except as specifically stated herein, all warranties (express or implied), including but not limited to any implied warranty of merchantability or fitness for a particular purpose, are hereby excluded. This warranty excludes any liability other than expressly stated, herein, including, but not limited to, any incidental or consequential damages.

**No Warranty to any purchaser other than the original purchaser.**



## Return Policy & Warranty Claims

To return a product or to make a Warranty claim please contact a customer service representative at 833-625-0635 to receive a Returned Merchandise Authorization (RMA) number. This number must be placed on the outside of the returned product(s). Returns/claims without an RMA number will be subject to a 25% restocking fee, providing the criteria below have been met\*.

Returns within 30 days of receipt are exchanged or the purchase is refunded completely. Returns after 30 days from the invoice date with an RMA number are subject to a 25% restocking fee. No returns accepted after 60 days.

\*For returns, all parts must be returned in the original package and not be damaged and must be in a condition that justifies resale. Returns that are incomplete unit(s) will be billed for the missing parts before any credit is issued. Credit will only be issued after inspection by our staff. **All returns must be sent freight prepaid. We will not accept any package shipped C.O.D.**

Warranty claims must be shipped with all original parts included should Homestead Implements confirm culpability for damage on the product. Homestead Implements will examine each Warranty claim individually and decide whether to repair or replace the item. If return shipping is required, **it must be sent freight prepaid. We will not accept any package shipped C.O.D.**

Homestead Implements will cover any return shipping on replacement or repaired parts.

Orders canceled after product ships are subject to freight charges and or restocking charges. Freight charges will be applied based on the actual costs, to and from, the shipping location and the original purchaser **only within the Continental U.S.** Canceling or returning item(s) results in loss of free freight eligibility. You will be responsible for all freight charges.

Returned items and Warranty claims may be shipped to **Jamestown Advanced Products Corp., 2855 Girts Road, Jamestown, NY 14701**

## Damages

Damages are to be reported to Jamestown Advanced Products as soon as possible, or no later than five business days after receipt of the shipment per the signed bill of lading. Should the product(s) become damaged during transit it is the customer's responsibility to notify the carrier's agent and the carrier's agent acknowledgment of such damage noted on the bill of lading. The customer is then to immediately notify Jamestown Advanced Products Corp of such damage and a claim will be filed.

Homestead Implements, and Jamestown Advanced Products, will not be responsible for charges incurred per the customer's request for outside service contractors to repair/alter/check any of our products without prior written approval.

## Additional Information

[www.homesteadimplements.com](http://www.homesteadimplements.com)

**Customer Service Representative: 833-625-0635**

Homestead Implements/Jamestown Advanced Products

2855 Girts Road, Jamestown, NY 14701